



## **GOOD NEWS!**

**All shops and services will be open this summer at camping Rioclar \*\*\*!**

Sports grounds, swimming pool, restaurant, grocery store, animations, wild water base, etc... We apply a sanitary protocol validated by the French authorities. The campsite staff is trained in the new sanitary measures, barrier gestures and we apply reinforced cleaning measures with adapted virucidal products.

**Here are all the main measures. Taking into account the current sanitary improvement at the European level, it is possible that some measures will be lightened by this summer.**

**1- Reception:** Only one person is allowed in the reception area at a time. The reception is equipped with a plexiglass screen to protect both our clients and our staff. Surfaces and contact points are regularly cleaned with virucidal products. The keys to the accommodation are disinfected on your arrival. Hydroalcoholic solutions will be available to guests.

**2- Grocery store:** only 3 people are allowed in the shop at a time. Surfaces and points of contact are regularly cleaned with virucidal products. Hydroalcoholic solutions are available to customers.

**3- Restaurant:** it is possible to eat at the restaurant or to take away food. The tables are at least 1 metre apart and the staff wear masks and gloves. The sanitary protocol allows up to 10 people from the same family or group to sit at a table. We have plenty of space on the terrace and in the restaurant room so all measures will be applied without difficulty. Hydroalcoholic solutions will be available to the guests.



**4. Swimming pool:** access to the swimming pool is possible provided that a distance of at least 1 metre is maintained between people from different families. It will also be possible to swim at the Rioclar lake (50 metres from the campsite), the lauzet lake (7 minutes by car from the campsite) and the Serre Ponçon lake (20 minutes from the campsite).

**5- Accommodation :** after the departure of the customer, each accommodation is disinfected by a nebulisation process and aired for a minimum of 6 hours between each customer. The accommodations are subject to reinforced cleaning procedures with virucidal products.

**6- Sanitary facilities:** clients are asked to clean their hands when entering the sanitary block. Each sanitary block has soap dispensers. The sanitary blocks are cleaned at regular intervals with reinforced cleaning procedures and virucidal products. Arrangements are made to ensure a distance of 1 metre between people inside the toilet blocks.

**7- Animations:** the animations proposed on the campsite will respect the principle of social distancing. For the mini club, children's hands are disinfected on arrival and the programme is adapted to limit contact. For the teenagers and adults animations, we maintain the animations which guarantee social distancing: muscular awakening, aquagym, yoga, individual sports, open-air cinema, etc... Musical evenings, bingo, karaoke will be maintained by respecting the gestures barriers and distances between people.