

BOOK WORRY-FREE

You wish to book your stay now but you may have concerns about the sanitary situation? The Rioclar campsite has anticipated everything for you!

SERENITY OFFER

Our general conditions of sale offer you the possibility to cancel your stay without giving any reason:

- up to 61 days before your previous arrival for any reservation in any accommodation.
- up to 31 days before your previous arrival for any reservation on a camping pitch

If you are unable to visit the campsite due to government restrictions (confinement), the campsite will offer a voucher valid for 24 months or a refund.

Even more serenity?
Opt for cancellation insurance!

Much more than a simple cancellation insurance, it includes a large range of warranties: Cancellation of stay, late arrival, interruption of stay, replacement vehicle, forgotten items, covid19 guarantee (covid19 disease, quarantine following a positive covid19 test, contact case with quarantine, medical repatriation, teleconsultation...).

Our greatest wish is that you enjoy your vacations with total peace of mind from now on.

APPLICATION OF AN ADAPTED HEALTH PROTOCOL

- Strict application by our staff of preventive measures and "barrier gestures".
- Reinforced cleaning and disinfection of accommodation (disinfection by nebulization) and common areas after each stay.
- Free provision of disinfection products at the reception and in every campsite's living area.

HEALTH COMPLIANCE

Our profession has always led us to deal with hygiene issues on a daily basis. This pandemic just reinforces our concern in that matter.

- Camping is the best way to spend a holiday that meets today's sanitary requirements: you're out in the open air!
- At the Rioclar campsite, we have only 200 pitches out of a total of 8 hectares. Here, you are not huddled together!
- You travel with your vehicle and your personal camping equipment and/or you have private accommodation.
- Our sanitary facilities and common areas are disinfected at least 3 times a day depending on the number of visitors.
- The water quality of the swimming-pool is controlled by the Regional Health Agency